Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services



VIRGINIA POLYTECHNIC AND STATE UNIVERSITY : Open Choice®

Coverage for: Individual + Family | Plan Type: PPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>https://www.aetnastudenthealth.com/</u> or by calling 1-866-577-7027. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-866-577-7027 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	For each <u>Plan</u> Year, In- <u>Network</u> : Individual \$450 / Family \$900. Out-of-Network: Individual \$1,000 / Family \$2,000.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Emergency care & <u>prescription drugs</u> ; plus in- <u>network</u> office visits & <u>preventive care</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	In- <u>Network</u> & Out-of-Network: Individual \$6,250 / Family \$12,500.	The <u>out–of–pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> <u>limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Premiums, balance-billing charges, health care this plan doesn't cover & penalties for failure to obtain pre-authorization for services.	Even though you pay these expenses, they don't count toward the <u>out–of–pocket limit</u> .
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See www.aetna.com/docfind or call 1-866-577- 7027 for a list of in- <u>network providers</u> .	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No. However if a <u>referral</u> from Schiffert Health Services is obtained a higher level of benefits for specific services are available. Please refer to policy.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All **<u>copayment</u>** and **<u>coinsurance</u>** costs shown in this chart are after your **<u>deductible</u>** has been met, if a **<u>deductible</u>** applies.

Common Medical Event	Services You May Need	Designated Provider (You will pay the least)	What Y In-Network Provider	ou Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care <u>provider</u> 's office or clinic	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit, <u>deductible</u> doesn't apply	\$25 <u>copay</u> /visit, <u>deductible</u> doesn't apply	35% coinsurance	None
	<u>Specialist</u> visit	\$25 <u>copay</u> /visit, <u>deductible</u> doesn't apply	\$25 <u>copay</u> /visit, <u>deductible</u> doesn't apply	35% coinsurance	None
	<u>Preventive care</u> / <u>screening</u> /immunization	No charge	No charge	35% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
lf you have a test	Diagnostic test (x-ray, blood work)	10% coinsurance	20% <u>coinsurance</u>	35% coinsurance	None
If you have a test	Imaging (CT/PET scans, MRIs)	10% coinsurance	20% coinsurance	35% coinsurance	None
If you need drugs to treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is available at www.aetnapharmacy. com/valueplus	Generic drugs	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$15 (retail), \$45 (mail order)	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$15 (retail), \$45 (mail order)	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$15 (retail)	Covers 30-day supply (retail) or 90-day supply (mail order). Includes contraceptive drugs & devices obtainable from a pharmacy. No charge for preferred generic FDA- approved women's contraceptives in- <u>network</u> .
	Preferred brand drugs	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$45 (retail), \$135 (mail order)	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$45 (retail), \$135 (mail order)	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$45 (retail)	
	Non-preferred brand drugs	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$75 (retail), \$225 (mail order)	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$75 (retail), \$225 (mail order)	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$75 (retail)	
	Specialty drugs	20% <u>coinsurance</u> with \$250 minimum & \$500 maximum/ prescription, <u>deductible</u> doesn't apply	20% <u>coinsurance</u> with \$250 minimum & \$500 maximum/ prescription, <u>deductible</u> doesn't apply	20% <u>coinsurance</u> with \$250 minimum & \$500 maximum/ prescription, <u>deductible</u> doesn't apply	First prescription fill at a retail pharmacy or specialty pharmacy. Subsequent fills must be through the Aetna Specialty Pharmacy <u>Network</u> .

Common Medical Event	Services You May Need	Designated Provider (You will pay the least)	What Y In-Network Provider	ou Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have	Facility fee (e.g., ambulatory surgery center)	10% <u>coinsurance</u>	20% <u>coinsurance</u>	35% <u>coinsurance</u>	None
outpatient surgery	Physician/surgeon fees	10% coinsurance	20% coinsurance	35% coinsurance	None
If you need immediate medical	Emergency room care	\$300 <u>copay</u> /visit, <u>deductible</u> doesn't apply	\$300 <u>copay</u> /visit, <u>deductible</u> doesn't apply	\$300 <u>copay</u> /visit, <u>deductible</u> doesn't apply	<u>Copay</u> waived if admitted. Non- Preferred Care emergency room care cost-share same as preferred care. No coverage for non-emergency use.
attention	Emergency medical transportation	20% <u>coinsurance</u>	20% <u>coinsurance</u>	20% <u>coinsurance</u>	None
	Urgent care	\$25 <u>copay</u> /visit, <u>deductible</u> doesn't apply	\$25 <u>copay</u> /visit, <u>deductible</u> doesn't apply	35% <u>coinsurance</u> after \$25 <u>copay</u> /visit	No coverage for non-urgent use.
lf you have a hospital stay	Facility fee (e.g., hospital room)	10% <u>coinsurance</u> after \$300 <u>copay</u> /stay	20% <u>coinsurance</u> after \$300 <u>copay</u> /stay	35% <u>coinsurance</u> after \$300 <u>copav</u> /stay	Penalty of \$200 for failure to obtain pre-authorization for out-of-network care.
	Physician/surgeon fees	10% coinsurance	20% coinsurance	35% coinsurance	None
lf you need mental health, behavioral health, or substance	Outpatient services	Office: \$25 <u>copay</u> /visit, <u>deductible</u> doesn't apply; other outpatient services: 10% <u>coinsurance</u>	Office: \$25 <u>copay</u> /visit, <u>deductible</u> doesn't apply; other outpatient services: 20% <u>coinsurance</u>	Office & other outpatient services: 35% coinsurance	None
abuse services	Inpatient services	10% <u>coinsurance</u> after \$300 <u>copay</u> /stay	20% <u>coinsurance</u> after \$300 <u>copay</u> /stay	35% <u>coinsurance</u> after \$300 <u>copay</u> /stay	Penalty of \$200 for failure to obtain pre-authorization for out-of-network care.
lf you are pregnant	Office visits	No charge	No charge	35% coinsurance	Cost sharing does not apply for
	Childbirth/delivery professional services	10% coinsurance	20% coinsurance	35% coinsurance	preventive services. Maternity care may include tests and
	Childbirth/delivery facility services	10% <u>coinsurance</u> after \$300 <u>copay</u> /stay	20% <u>coinsurance</u> after \$300 <u>copay</u> /stay	35% <u>coinsurance</u> after \$300 <u>copav</u> /stay	services described elsewhere in the SBC (i.e. ultrasound.) Penalty of \$200 for failure to obtain <u>pre-authorization</u> for out- of-network care may apply.

Common Medical			What Y	ou Will Pay	Limitations, Exceptions, &
Event	Services You May Need	Designated Provider (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Other Important Information
	Home health care	20% <u>coinsurance</u>	20% <u>coinsurance</u>	20% <u>coinsurance</u>	Penalty of \$200 for failure to obtain <u>pre-authorization</u> for care.
	Rehabilitation services	10% coinsurance	20% coinsurance	35% coinsurance	Includes Physical,
	Habilitation services	10% <u>coinsurance</u>	20% <u>coinsurance</u>	35% coinsurance	Occupational & Speech Therapy.
If you need help recovering or have other special health needs	Skilled nursing care	20% <u>coinsurance</u> after \$300 <u>copay</u> /stay	20% <u>coinsurance</u> after \$300 <u>copay</u> /stay	35% <u>coinsurance</u> after \$300 <u>copay</u> /stay	Penalty of \$200 for failure to obtain pre-authorization for out-of-network care.
	Durable medical equipment	20% <u>coinsurance</u>	20% <u>coinsurance</u>	20% <u>coinsurance</u>	Limited to 1 <u>durable medical</u> <u>equipment</u> for same/similar purpose. Excludes repairs for misuse/abuse.
	Hospice services	20% <u>coinsurance</u>	20% <u>coinsurance</u>	35% coinsurance	Penalty of \$200 for failure to obtain <u>pre-authorization</u> for out- of-network care.
If your child needs dental or eye care	Children's eye exam	No charge	No charge	35% <u>coinsurance,</u> <u>deductible</u> doesn't apply	1 routine eye exam/ <u>plan</u> year. Covered through the end of the month in which the covered person turns 19.
	Children's glasses	No charge	No charge	35% <u>coinsurance,</u> <u>deductible</u> doesn't apply	1 pair of glasses or lenses/ <u>plan</u> year. Covered through the end of the month in which the covered person turns 19.
	Children's dental check-up	No charge	No charge	35% <u>coinsurance</u>	Covered through the end of the month in which the covered person turns 19.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does	NOT Cover (Check your policy or <u>plan</u> document f	or more information and a list of any other <u>excluded services</u> .)
AcupunctureCosmetic surgeryDental care (Adult)	Hearing aidsLong-term careRoutine foot care	 Weight loss programs - Except for required preventive services.
Other Covered Services (Limitations	may apply to these services. This isn't a complet	e list. Please see your <u>plan</u> document.)
Bariatric surgeryChiropractic care	 Infertility treatment - Limited to the & treatment of underlying medical Non-emergency care when travelin the U.S. 	condition. • Routine eye care (Adult) - 1 routine eye exam/ <u>plan</u> year.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia State Corporation Commission, Bureau of Insurance, (800) 552-7945 (Virginia only), 804-371-9741, <u>http://www.scc.virginia.gov/boi/index.aspx</u>. For more information on your rights to continue coverage, contact the <u>plan</u> at 1-866-577-7027 or State Consumer Assistance Program, if other than state insurance department contact Virginia State Corporation Commission, Bureau of Insurance, P.O. Box 1157, Richmond, VA 23218, (804) 371-9741, <u>http://www.scc.virginia.gov/boi/cons/index.aspx</u>, bureauofinsurance@scc.virginia.gov. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact Aetna directly by calling the toll free number on your Medical ID Card, or by calling our general toll free number at 1-866-577-7027 or Virginia State Corporation Commission, Bureau of Insurance, (800) 552-7945 (Virginia only), 804-371-9741, <u>http://www.scc.virginia.gov/boi/index.aspx</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact Virginia State Corporation Commission, Bureau of Insurance, P.O. Box 1157, Richmond, VA 23218, (804) 371-9741, <u>http://www.scc.virginia.gov/boi/cons/index.aspx</u>, bureauofinsurance@scc.virginia.gov

Does this plan provide Minimum Essential Coverage? Yes.

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-577-7027. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-577-7027. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-577-7027. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-866-577-7027.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$450
Specialist copayment	\$25
Hospital (facility) <u>coinsurance</u>	20%
Other coinsurance	20%

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,800
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$450
Copayments	\$90
Coinsurance	\$2,400
What isn't covered	
Limits or exclusions	\$100
The total Peg would pay is	\$3,040

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The <u>plan's</u> overall <u>deductible</u>	\$450
Specialist copayment	\$25
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$7,400	
In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$100	
Copayments	\$1,700	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$200	
The total Joe would pay is	\$2,000	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$450
Specialist copayment	\$25
Hospital (facility) <u>coinsurance</u>	20%
Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,900	
In this example, Mia would pay:		
Cost Sharing		
Deductibles	\$450	
Copayments	\$400	
Coinsurance	\$70	
What isn't covered		
Limits or exclusions	\$300	
The total Mia would pay is	\$1,220	

Assistive Technology

Persons using assistive technology may not be able to fully access the following information. For assistance, please call 1-866-577-7027.

Smartphone or Tablet

To view documents from your smartphone or tablet, the free WinZip app is required. It may be available from your App Store.

Non-Discrimination

Aetna complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people differently based on their race, color, national origin, sex, age, or disability.

Aetna provides free aids/services to people with disabilities and to people who need language assistance.

If you need a qualified interpreter, written information in other formats, translation or other services, call the number on your ID card.

If you believe we have failed to provide these services or otherwise discriminated based on a protected class noted above, you can also file a grievance with the Civil Rights Coordinator by contacting:

Civil Rights Coordinator,

P.O. Box 14462, Lexington, KY 40512 (CA HMO customers: PO Box 24030 Fresno, CA 93779)

1-800-648-7817, TTY: 711, Fax: 859-425-3379 (CA HMO customers: 1-860-262-7705)

Email: CRCoordinator@aetna.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 1-800-368-1019, 800-537-7697 (TDD).

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company, Coventry Health Care plans and their affiliates.

TTY: 711

Language Assistance:

For language assistance in your language call 1-866-577-7027 at no cost.

Albanian -	Për asistencë në gjuhën shqipe telefononi falas në 1-866-577-7027.
Amharic -	ለቋንቋ እንዛ በ አማርኛ በ 1-866-577-7027 በነጻ ይደውሉ
Arabic -	للمساعدة في (اللغة العربية)، الرجاء الاتصال على الرقم المجاني 7027-866-1-
Armenian -	Լեզվի ցուցաբերած աջակցության (հայերեն) զանգի 1-866-577-7027 առանց գնով։
Bahasa Indonesia -	Untuk bantuan dalam bahasa Indonesia, silakan hubungi 1-866-577-7027 tanpa dikenakan biaya.
Bantu-Kirundi -	Niba urondera uwugufasha mu Kirundi, twakure kuri iyi nomero 1-866-577-7027 ku busa
Bengali-Bangala -	বাংলায় ভাষা সহায়তার জন্য বিনামুল্যে 1-866-577-7027-তে কল করুন।
Bisayan-Visayan -	Alang sa pag-abag sa pinulongan sa (Binisayang Sinugboanon) tawag sa 1-866-577-7027 nga walay bayad.
Burmese -	ငွေကုန်ကျခံစရာမလိုဘဲ (မြန်မာဘာသာစကား)ဖြင့် ဘာသာစကားအကူအညီရယူရန် 1-866-577-7027 ကို ခေါ် ဆိုပါ။
Catalan -	Per rebre assistència en (català), truqui al número gratuït 1-866-577-7027.
Chamorro -	Para ayuda gi fino' (Chamoru), ågang 1-866-577-7027 sin gåstu.
Cherokee -	ӨоДУӨ \$©Һ.ЭоД. ЛьоД\$РоДУ ӨҍТ (GWУ) QЬWO°ì\$ 1-866-577-7027 O'ӨТ L АГоД./ JEGP./ ҺҎRӨ.
Chinese -	欲取得繁體中文語言協助,請撥打 1-866-577-7027,無需付費。
Choctaw -	(Chahta) anumpa y <u>a</u> apela a chi I p <u>a</u> ya hinla 1-866-577-7027.
Cushite -	Gargaarsa afaan Oromiffa hiikuu argachuuf lakkokkofsa bilbilaa 1-866-577-7027 irratti bilisaan bilbilaa.
Dutch -	Bel voor tolk- en vertaaldiensten in het Nederlands gratis naar 1-866-577-7027.
French -	Pour une assistance linguistique en français appeler le 1-866-577-7027 sans frais.
French Creole -	Pou jwenn asistans nan lang Kreyòl Ayisyen, rele nimewo 1-866-577-7027 gratis.
German -	Benötigen Sie Hilfe oder Informationen in deutscher Sprache? Rufen Sie uns kostenlos unter der Nummer 1-866-577-7027 an.
Greek -	Για γλωσσική βοήθεια στα Ελληνικά καλέστε το 1-866-577-7027 χωρίς χρέωση.
Gujarati -	ગુજરાતીમાં ભાષામાં સહ્રાય માટે કોઈ પણ ખર્ચ વગર 1-866-577-7027 પર કૉલ કરો.

Hawaiian -	No ke kōkua ma ka 'ōlelo Hawai'i, e kahea aku i ka helu kelepona 1-866-577-7027. Kāki 'ole 'ia kēia kōkua nei.				
Hindi -	हनि्दी में भाषा सहायता के लएि, 1-866-577-7027 पर मुफ्त कॉल करें।				
Hmong -	Yog xav tau kev pab txhais lus Hmoob hu dawb tau rau 1-866-577-7027.				
bo -	Maka enyemaka asụsụ na Igbo kpọọ 1-866-577-7027 na akwụghị ụgwọ ọ bụla				
locano -	Para iti tulong ti pagsasao iti pagsasao tawagan ti 1-866-577-7027 nga awan ti bayadanyo.				
talian -	Per ricevere assistenza linguistica in italiano, può chiamare gratuitamente 1-866-577-7027.				
Japanese -	日本語で援助をご希望の方は、 1-866-577-7027 まで無料でお電話ください。				
Karen -	လ၊ တၢိမၢစၢၤတၢိကတိၢကိုဉ်အဂ်ီ၊ ကိုဉ် ကိႏ 1-866-577-7027 လ၊ တအိဉ်ဒီးတၢဴလ၊ ၁်ဘူဉ်လ၊ ၁်စ္၊ဘဉ်				
Korean -	한국어로 언어 지원을 받고 싶으시면 무료 통화번호인 1-866-577-7027 번으로 전화해 주십시오.				
Kru-Bassa -	Bε´m`ké gbo-kpá-kpá dyé pidyi dé Ɓašɔɔ́-̀wùduùň wɛ̃ɛ, dá 1-866-577-7027				
Kurdish -	بر اي ر اهنمايي به زبان فارسي با شمار ه 7027-866-1 به خوّر ايي پهيو مندي بكهن.				
Laotian -	ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນການແປພາສາລາວ, ກະລຸນາໂທຫາ1-866-577-7027 ໂດຍບໍ່ເສຍຄ່າໂທ.				
Marathi -	तीलभाषा (मराठी) सहाय्यासाठी 1-866-577-7027 क्रमांकावरकोणत्याहीखर्चाशिवायकॉलकरा.				
Marshallese -	Ñan bōk jipañ ilo Kajin Majol, kallok 1-866-577-7027 ilo ejjelok wōnān.				
Micronesian- Pohnpeyan -	Ohng palien sawas en soun kawewe ni omw lokaia Ponape koahl 1-866-577-7027 ni sohte isais.				
Non-Khmer, Cambodian -	សម្ភរាប់ជំនួយភាសាជា ភាសាខុមរៃ សូមទូរស័ព្ ទទ ៅកាន់លខេ 1-866-577-7027 ដ ោយឥតគិតថ្ ល។ៃ				
Navajo -	T'áá shi shizaad k'ehjí bee shíká a'doowol nínízingo Diné k'ehjí koji' t'áá jíík'e hólne' 1-866-577-7027				
Nepali -	(नेपाली) मा निःशुल्क भाषा सहायता पाउनका लागि 1- ⁸⁶⁶⁻⁵⁷⁷⁻⁷⁰²⁷ मा फोन गर्नुहोस् ।				
Nilotic-Dinka -	Tën kuoony ë thok ë Thuonjän col 1-866-577-7027 kecïn ayöc.				
Norwegian -	For språkassistanse på norsk, ring 1-866-577-7027 kostnadsfritt.				
Panjabi -	ਪੰਜਾਬੀ ਵਿੱਚ ਭਾਸ਼ਾਈ ਸਹਾਇਤਾ ਲਈ, 1-866-577-7027 ' <mark>ਤੇ ਮੁਫ਼ਤ ਕਾਲ ਕਰ</mark> ੋ।				
Pennsylvania Dutch -	Fer Helfe in Deitsch, ruf: 1-866-577-7027 aa. Es Aaruf koschtet nix.				
Persian -	برای راهنمایی به زبان فارسی با شمار ه 702-577-866 بدون هیچ هزینه ای تماس بگیرید. انگلیسی				
Polish -	Aby uzyskać pomoc w języku polskim, zadzwoń bezpłatnie pod numer 1-866-577-7027.				

Portuguese - I	Para obter assistência lir	nguística em porti	uguês ligue para o	1-866-577-7027 gratuitamente.
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- Romanian Pentru asistență lingvistică în românește telefonați la numărul gratuit 1-866-577-7027
- Russian Чтобы получить помощь русскоязычного переводчика, позвоните по бесплатному номеру 1-866-577-7027.
- Samoan Mo fesoasoani tau gagana I le Gagana Samoa vala'au le 1-866-577-7027 e aunoa ma se totogi.
- Serbo-Croatian Za jezičnu pomoć na hrvatskom jeziku pozovite besplatan broj 1-866-577-7027.
- Spanish Para obtener asistencia lingüística en español, llame sin cargo al 1-866-577-7027.
- Sudanic-Fulfude Fii yo on heɓu balal e ko yowitii e haala Pular noddee e oo numero ɗoo 1-866-577-7027. Njodi woo fawaaki on.
- Swahili Ukihitaji usaidizi katika lugha ya Kiswahili piga simu kwa 1-866-577-7027 bila malipo.
- Syriac re and real abor ale roading or ly ison 1, 200 1-866-577-7027 022 .
- Tagalog -Para sa tulong sa wika na nasa Tagalog, tawagan ang 1-866-577-7027 nang walang bayad.
- Telugu భాషతో సాయం కొరకు ఎలాంటి ఖర్పు లేకుండా 1-866-577-7027 కు కాల్ చేయండి. (తెలుగు)
- Thai สำหรับความช่วยเหลือทางด้านภาษาเป็น ภาษาไทย โทร 1-866-577-7027 ฟรีไม่มีค่าใช้จ่าย
- Tongan Kapau 'oku fiema'u hā tokoni 'i he lea faka-Tonga telefoni 1-866-577-7027 'o 'ikai hā ōtōngi.
- Trukese Ren áninnisin chiakú ren (Kapasen Chuuk) kopwe kékkééri 1-866-577-7027 nge esapw kamé ngonuk.
- Turkish (Dil) çağrısı dil yardım için. Hiçbir ücret ödemeden 1-866-577-7027.
- Ukrainian Щоб отримати допомогу перекладача української мови, зателефонуйте за безкоштовним номером 1-866-577-7027.
- Vietnamese Đê'được hố trợ ngôn ngữ băng (ngôn ngữ), hấy gọi miến phi đên số '1-866-577-7027.
- Yiddish פאר שפראך הילף אין אידיש רופט 1-866-577-7027 פריי פון אפצאל.
- Yoruba Fún ìrànlowo nípa èdè (Yorùbá) pe 1-866-577-7027 lái san owó kankan rárá.